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How Does a Municipal Organizational Chart Contribute to Local Economic Development? Greater Karak Municipality Shows How!

With technical assistance from USAID, Greater Karak Municipality was the first large municipality in Jordan to complete development of a new organizational chart that envisions strategic future growth, including to improve municipal public services and to facilitate local economic development.

According to the municipality's Human Resource Director, Mr. Abdullah Al-Qaisi, "Previously the Human Resources Department was really only for personnel matters, but after working with USAID we now bring our strategic initiatives to life through our municipal staffing for the good of our local development."

Ms. Eng. Sajeda Rahaifeh, Executive Manager, noted that, "The new chart clearly reflects practical service delivery improvements, such as more effective solid waste management, and it ensures that we have qualified people in place to effectively serve the needs of all members of our community."

The mayor of Karak, Mr. Ibrahim Al-Karaki, put it concisely, "The organizational chart no longer only describes the status quo. It charts the municipality's way forward to a prosperous future."

USAID's organizational development work is part of a broad partnership between municipalities, the Ministry of Local Administration, and USAID to help the municipalities better serve their communities.

